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| No. QM-009   | Transfer to a Contracted Hospital |  |
| Effective Date: 12/14/2016                           | POLICY AND PROCEDURE              |   |
| Committee Approval: 01/17/2023                       |                                   |   |
| Previous Versions: see revision history on last page |                                   |   |
| DMHC TAG: Quality Management                         |                                   |   |

### TRANSFER TO A CONTRACTED HOSPITAL

Canopy Health, through its participating providers and/or contracted health plans, arranges for safe and timely transfer of members to a medical or psychiatric facility when all of the following circumstances apply:

- The member has been medically stabilized.
- The transferring and receiving healthcare providers determine that no material clinical deterioration of the member is likely to occur during or upon transfer.
- The transferring and receiving healthcare providers believe that further inpatient healthcare treatment is medically necessary; and
- The member cannot safely be discharged home.

Revision History:

| Version Date | Edited By  | Reason for Change   |
|--------------|------------|---|
| 1/29/16      | M. Stevens | Creation date   |
| 7/19/16      | M. Durbin  | Separated sections of Exhibit J-9 pertaining to transfers to contracted hospitals into a single, standalone policy. |